

CAST Issues Open Letter to BATS' Chris Isaacson Offering Friendly Advice on System Resilience

Five-point plan calls for urgent action to prevent errors lying dormant in code

NEW YORK, February 5, 2013 – System errors are seen by too many as “[the price of doing business.](#)” But incidents like [Knight Capital's \\$440 million trading disaster](#), and [NASDAQ's botched Facebook IPO](#) demonstrate that that price is increasing astronomically -- and could spiral out of control if IT leaders don't get a grip on the root cause of these failures.

That's why today [CAST \(Euronext: CAS\)](#) issued an open letter to [Chris Isaacson](#), the Chief Operating Officer at [BATS Global Markets Inc.](#), the third-largest U.S. stock exchange operator, on the heels of their [recent coding glitch](#). The open letter offers friendly advice to [Chris Isaacson](#) on how his organization could secure the resilience of its market-facing systems with a simple five-point plan eliminating system-level errors hidden in its source code. You can find the full text of the open letter to BATS' [Chris Isaacson](#) on [our blog](#).

About CAST

CAST is a pioneer and world leader in Software Analysis and Measurement, with unique technology resulting from more than \$100 million in R&D investment. CAST introduces fact-based transparency into application development and sourcing to transform it into a management discipline. More than 250 companies across all industry sectors and geographies rely on CAST to prevent business disruption while reducing hard IT costs. CAST is an integral part of software delivery and maintenance at the world's leading IT service providers. Founded in 1990, CAST is listed on NYSE-Euronext (Euronext: CAS) and serves IT-intensive enterprises worldwide with a network of offices in North America, Europe, and India.

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